

## MOPAR BASIC LIMITED WARRANTY

All Mopar. Warranties provided use the original date of purchase as the warranty start date, as reported on the sales receipt, to the consumer. Subsequent replacements under the warranty will receive the balance of the original warranty period. This warranty is given only to the original retail purchaser, and this warranty is thus nontransferable, unless otherwise stated, when the vehicle is sold or otherwise disposed of (i.e., the vehicle is no longer titled in consumer's name), the limited warranty ends, unless otherwise stated.

COVERAGE	TRANSFERABLE	DEALER INSTALLED	REPAIR FACILITY INSTALLED	DIY CUSTOMER INSTALLED	HOW TO SUPPORT WARRANTY REQUEST
Mopar Limited Warranty - 24 months/unlimited miles					
Except as noted below, Mopar Parts and Magneti Marelli Offered by Mopar Parts are warranted against defects in workmanship or materials.	Yes	Parts*, Labor (1), Towing*	Parts*, Labor (2)	Parts*	Claim Support*
Mopar Parts and Magneti Marelli Offered by Mopar Parts sold with a separate manufacturer's warranty are not eligible for the Mopar Warranty. Warranty information on these parts is provided with the part or in its packaging.					
Examples include but are not limited to:			· Katzkin leather		
Garmin navigation     TomTom navigation     Tires			<ul><li> Koss headphones</li><li> Truck bedliners</li><li> Paint sealant and fabric protection</li><li> EV residential charging stations</li></ul>		
EXCEPTIONS: The following Mopar products have time and mileage limitations or warranty coverage that differs from the general coverage described above. See product section for warranty details.					
<ul> <li>Mopar Batteries</li> <li>Magneti Marelli Offered by Mopar Batteries</li> <li>Mopar Collision Parts</li> <li>Mopar Windshield Made with Corning</li> <li>Mopar Powertrain</li> </ul>			Mopar Performance Parts     Mopar Lifetime Limited Warranty on Value Line Brake Pads/Shoes, Value Line Shocks/Struts and Value Line Mufflers		

## **INSTALLATION TYPES:**

Mopar Catalytic Converters

Gorilla Glass

- 1. Dealer Installed Assemblies installed by a Chrysler, Dodge, Jeep, Ram, FIAT and Alfa Romeo location.
- 2. Repair Facility Installed Assemblies purchased wholesale and installed by an automotive business, fleet or municipal garage. If the part is purchased by a customer and it has been validated that the part has been installed by an automotive business, fleet or municipal garage, the selling dealer can register the part as Repair Facility Installed. A copy of the repair order will need to be attached to the dealer's invoice or WRO.

· Mopar Remanufactured Powertrain

· Mopar HEMI® Crate Engine Kit

3. DIY Customer Installed - Assemblies purchased and installed by an individual and not by a dealer or repair facility.

**Parts\*** – Parts are covered if the failure is determined to be a warrantable defect. The authorized Chrysler, Dodge, Jeep, Ram, FIAT and Alfa Romeo location will verify the Mopar coverage and determine the disposition (all diagnostic and labor fees are the responsibility of the retail consumer). Part restrictions may apply. Mopar Parts are covered against defects in materials and workmanship for a 90-day period (parts exchange only) for any installation which varies from the original equipment specifications. Mopar Parts and Magneti Marelli Offered by Mopar Parts replaced on an FCA US LLC vehicle still covered by the FCA US LLC New Vehicle Basic Limited Warranty are warranted for the remainder of the 3-Year/36,000-Mile New Vehicle Basic Limited Warranty, or for the Mopar 24-Month Basic Limited Warranty from the original installation date, whichever is more favorable to the customer.

Magneti Marelli Offered by Mopar Brake Pads/

Shoes and Shocks/Struts

Labor (1) - Labor is paid at FCA US warranty labor hours at the dealer's warranty labor rate.

**Labor (2)** – Up to \$150 for labor is paid at FCA US warranty labor hours at the repair facility or dealer labor rate, whichever is lesser of the repair facility's rate or the selling dealer's warranty rate determined by original customer installation receipt. When submitting a warranty claim, the WD must provide the part and a copy of the installer's original repair order, including the VIN, repair date, part number and labor hours if claiming labor reimbursement.

**Towing\*** – The Mopar<sub>®</sub> Basic Limited Warranty covers the cost of towing a vehicle to the nearest authorized FCA US LLC dealership if the failure of a covered part causes the vehicle to be inoperative. VIN, mileage and date of tow are required on invoice.

Claim Support\* - Customer's original repair order or receipt showing date of purchase, purchased location and labor details if applicable.

Mopar Parts are covered against defects in materials and workmanship for a 90-day period (parts exchange only) for any installation which varies from the original equipment specifications.

## **WHAT IS NOT COVERED:**

Mopar Warranties cover neither non-FCA US LLC or non-Mopar Parts, components or equipment. These warranties also do not cover the costs of any repairs or adjustments that might be caused by or needed because of the use or installation of any non-FCA US LLC or non-Mopar Parts, equipment, materials or additives.

Mopar Warranties do not cover the costs of repairing damage or conditions caused by fire or accident; by abuse, negligence or misuse (for example: driving over curbs, or overloading or racing the vehicle); by improper adjustment, alteration or failure to maintain the vehicle on which parts are installed; or corrosion or damage caused by the use of caustic materials.

Mopar Warranties do not cover parts installed on a vehicle used for racing or competition, nor do they cover the repair of any damage or conditions caused by racing or competition.

Mopar Warranties do not cover the costs of repairing or replacing any part due to damage caused by poor or improper maintenance, contaminated fuels, or the use of fuels, oils, lubricants or fluids of a type other than those recommended in your Owners Manual.

Mopar Warranties do not cover the costs of damage caused by environmental factors or Acts of God. "Environmental factors" include such items as airborne fallout, chemicals, tree sap, salt, ocean spray and road hazards. "Acts of God" include such things as hail, floods, windstorms, lightning, tornadoes, sandstorms and earthquakes.

Mopar Warranties do not apply to parts installed on a vehicle that has had its odometer or emissions systems tampered with or disconnected, or that has been declared a total loss by any insurance company; or is rebuilt after being declared a total loss; or is issued a certificate of title indicating that it is designated as "salvage," "junk," "rebuilt" or words of similar import. FCA US LLC will deny warranty coverage without notice if it finds that a vehicle is ineligible for warranty coverage because it has been salvaged or declared a total loss as set forth in this paragraph.

Mopar Limited Warranties do not cover any incidental or consequential damages connected with the failure of the part under warranty. Such damages include lost time; inconvenience; the loss of the use of your vehicle; the cost of rental cars, gasoline, telephone, travel or lodging; the loss of personal or commercial property; or the loss of revenue. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Your warranties can also be restricted by FCA US LLC, as set forth in the New Vehicle Limited Warranty. If your New Vehicle Limited Warranty is restricted by FCA US LLC, coverage under your Mopar Parts and Accessories Limited Warranties may also be restricted or denied.

Damage caused by any other force such as an accident, large debris, fraud, falling objects, road debris or other Acts of God are not warrantable.

Additional exclusions may apply.

## **OTHER TERMS**

If a Mopar<sub>\*</sub> Part or a Magneti Marelli Offered by Mopar Part is installed in an FCA US LLC vehicle by an authorized FCA US LLC dealer, and if, while that part is still under warranty, it causes other parts to be damaged or to fail, those other parts will be repaired or replaced under warranty, regardless of whether the other parts were covered by an FCA US LLC warranty at the time of failure. These warranties are the only express warranties made by FCA US LLC for Mopar Parts and Accessories and Magneti Marelli Offered by Mopar Parts. Except where prohibited by law, this warranty is the sole and exclusive remedy. No person, including a dealer or employee of FCA US LLC or its affiliated corporations, has the authority to vary or change these warranties.

A Mopar Part or a Magneti Marelli Offered by Mopar Part purchased in the United States and installed on Canada or Mexico market vehicles does not receive the applicable Mopar Part or Magneti Marelli Offered by Mopar Part Warranty, with the exception of travelers from Canada or Mexico with proof of registration. These travelers can receive warranty coverage through a U.S. dealer. U.S. dealers are not allowed to register powertrain components on Canadian or Mexican registered vehicles. A Mopar Part or a Magneti Marelli Offered by Mopar Part sold to businesses in Canada or Mexico for the purpose of resale does not receive the applicable Mopar Part or Magneti Marelli Offered by Mopar Part Warranty. International purchases made online are not covered.

















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